

VRS plays a critical part of my daily life. I use it at work and home to communicate with a variety of people. If not for the service, I would not be able to perform my job and be able to meet my family's needs such as medical, school, bills, and more.

Please adopt VRS reimbursement rates that will cover costs for the recruitment and training of qualified interpreters for the VRS environment. Rates should also be adequate to cover further research and development efforts to improve the quality and access of VRS including on how to make VRS satisfy the need of sign language users while making emergency calls.